

# OUR SAFETY PROTOCOLS

## HOW WE KEEP YOU SAFE IN OUR PRACTICE

- We are happy to welcome our existing and new patients into our beloved practice again. We pledge to make you, our team, and our community safe during your dental care in our practice and are proud to inform you of the additional precaution we are taking
- We have always adhered to the strictest of infection control practices and guidelines by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC), the California Dental Association (CDA) and the Occupational Safety and Health Administration (OSHA) to prevent cross-contamination, and continuously monitor updates on any new rulings or the guidance they may issue. In addition, to help reduce the spread of the corona-virus we have taken the additional precaution to implement updated CDC / ADA guidelines and protocols.

## WHAT TO EXPECT AT YOUR DENTAL VISIT

- We conduct pre-appointment COVID-19 screenings by sending you a questionnaire prior to your scheduled appointment. The questionnaire will ask a few questions about your travel history, symptoms, and COVID exposure and testing if applicable. Once the questionnaire is sent back to us, the appointment that was scheduled will now be confirmed.
- Only patients with appointments and their guardians will be allowed in our office.
- You are required to wear a mask to enter our building and office.
- Our waiting room does not offer magazines, children's toys, or books since these items are difficult to disinfect.
- We still offer individual bottled water for your convenience.
- Dress warm if possible. Our office is now maintained at cooler temperatures to enable our HVAC safety, air purifiers, and adequate ventilation.
- We treat one patient at a time. Appointments are managed to allow for social distancing between patients and longer times to disinfect treatment rooms.

- We take pride in preparing our office for your arrival, so we ask that you review our reservation policy if you have to change your appointment.

### WHAT MAKES OUR OFFICE SAFE

Our unique office and building design lends itself to increased safety during the COVID pandemic

- Each of our individual and private treatment room has a door and walls to separate them from other areas to reduce aerosol distribution. That means once we have finished your treatment, we do not use that room again for a minimum of one hour to allow for adequate disinfecting.
- Our office design is well suited to allow for patient flow that reduces patient traffic within the office. We help maintain that by staggering appointment times as well.
- Portable air purifiers with High Efficiency Particulate Air (HEPA) filters are placed in our treatment rooms and waiting room areas.
- We use a hospital grade and EPA registered disinfectant that is effective against coronaviruses as well as other viruses, bacteria and fungi.
- We use UV-C disinfecting light to sanitize each operatory room in between patient visits.

We have conducted updated training for all our staff and implemented additional measures to our Infection and Illness Prevention Plan. As your dental providers, we too want to stay safe. Each team member is screened for COVID 19 symptoms and have their temperature taken at the start of each day.

We closely monitor the activities of the CDC, OSHA, CDA and ADA so that we are up to date with any new rulings or guidance they may issue. We do this to make sure that our infection control procedures are current and adhere to each agency's recommendation.

In the meantime, we welcome you to our practice! We are fully dedicated to making your visits safe but fun and hope that our protocols put you at ease when you visit our practice. We are eager to help you maintain your dental health and are excited to see you soon.